

## 2005 COUNTY BEST PRACTICES

### **Award Class**

*Superior Innovation*

### **Category**

*Health and Human Services*

The Rides program, then known as the Harris County Coordinated Transportation Program (HCCTP), was cited by the Leadership Forum for its innovations in coordinating transportation for the elderly, disabled, and low-income residents of Harris County. Its award nomination reads in part:

“Through the benefits of collaboration and coordination, the program has proven to be an effective model for expanding services, promoting consumer choice, and ensuring optimum quality in service delivery. With the advent of RIDES, people in need of transportation services can now go to doctor’s appointments, the grocery store, the pharmacy, and make other necessary trips. RIDES is helping to fill the gaps in services and helping to reduce unmet transportation needs within Harris County.”